Falko
Cloud Hosting, Disaster Recovery & Business Continuity

Ageing and unreliable infrastructure updates

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"The project experience and our migration journey to the cloud ran smoothly. The anticipated disruption and upheaval was completely mitigated. It was a job very well done and one that we were eager to celebrate."

Overview

Falko is a market leader in providing asset management services to the aircraft industry, operating in Europe, Asia, South America and Australasia.

Challenge

Falko joined forces with ITRM several years ago. It was engaged to address the ageing IT infrastructure that included on premise servers and legacy systems that were out of warranty.

Disaster recovery and business continuity was also part of the scope, given the sensitive nature of Falko's business.

The Solution

Working together to a detailed and well-thought out plan, it was agreed that moving to a hosted infrastructure was best to meet the client's objectives. This would provide greater security than the previous

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on premise solution. A cloud-based solution was chosen that was cost-effective, efficient, secure and reliable.

The new business continuity deployed for Falko's 52 users was capable of being scaled in line with the business' strategic plans.

The Outcome

- Technology that enabled greater business productivity

- Secure, reliable IT and confidence around DR and business continuity plans.

- Scalable solutions implemented which can grow or reduce in line with Falko's strategic plans.

- Technical leadership provided.

- Falko able to manage service provision, rather than manage the constant challenges inherent in ageing, inflexible in-house IT assets.

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